

RED OAK HILLS HOMES ASSOCIATION, INC.

Frequently Asked Questions - Trash, Recycling and Yard Waste Collection

1. How do I pay for trash, recycling and yard waste collection services?

For all Homes Association members the costs for trash, recycling and yard waste collection are included as part of your annual dues payment.

2. How often is trash, recycling and yard waste collected?

Our service provider, Waste Management (WM), collects trash weekly, collects recycling every other week and collects yard waste weekly during the months of March through December. Collection generally occurs on Thursday; however collection occurs one day later during weeks when there is a holiday recognized by WM.

3. Are there limits on where can I store my trash and recycling containers?

In Red Oak Hills you are required to store your trash and recycling containers in your garage or behind a barrier so that they are not visible from the sidewalk, street or neighboring properties. If you would like to store your containers behind a barrier, the barrier must be approved by the Homes Association's Architectural Committee. An application for approval of your proposed barrier can be obtained from the Homes Association's website: <https://www.redoakhills.org/documents>.

4. When can I place my containers at the street for collection?

Property restrictions in Red Oak Hills and City of Shawnee ordinances allow you to place your trash container, recycling container, and yard waste at the street up to 24 hours before collection. Please note that City ordinances do not allow you to place your containers or yard waste in the street; you should place these items at the end of your driveway the evening before collection day with at least a three foot gap between the trash and recycling containers. To comply with neighborhood and City requirements, you should return your containers to their approved storage area within 24 hours following collection.

5. Is there a limit on the amount of trash, recycling and yard waste that can be placed at the street for collection?

- a. Each week you are limited to the amount of trash that will fit inside one WM/Deffenbaugh trash container. All trash must be placed inside the container and the lid must close securely.
- b. Unlimited recycling is required by City ordinance. If you have recycling that exceeds the volume of your WM/Deffenbaugh recycling container you can put out an additional container. Be sure to clearly mark on any additional recycling container that the contents are meant for recycling.
- c. Each week a total of 10 bags / bundles of yard waste can be placed at the street.

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6. What items should NOT go into my trash container?

Hazardous household waste items may NOT be treated as everyday garbage and should not be placed in your trash container. Examples of hazardous items include: batteries, electronics, fluorescent light bulbs, household cleaners, paint and paint cans, used motor oil and filters and prescription medications. In addition, yard waste may NOT be placed in your trash container; yard waste is not allowed to be disposed of in the landfill and should not be mixed with your trash.

7. What items can I place in my recycling container?

Provided they are clean and dry, beverage containers such as plastic bottles and metal cans, and paper products such as paper and cardboard should be recycled. You may NOT place in your recycling container plastic bags, plastic wraps, juice boxes/juice pouches, foam cups or foam packing materials, ceramic dishes or cups, or any glass products such as glassware, windows, mirrors, or sheet glass.

8. What are the yard waste collection requirements?

Yard waste should be placed in biodegradable paper bags and tree trimmings less than 2 inches in diameter should be bundled in maximum four foot lengths with the bundles weighing not more than 50 pounds. Please note that the City prohibits anyone from depositing yard waste, including grass clippings discharged by lawn mowers, into the street, curb and gutter, or into storm water drain inlets or channels.

9. What if I have large items that will not fit in my trash container, or I have yard waste too difficult to bag or bundle?

Large items can be disposed of in either of the two following ways:

- a. Each year you can schedule one pickup for up to five bulky items. A list of the types of bulky items accepted for pick up are listed on the City of Shawnee's Tidy Town webpage:

https://www.cityofshawnee.org/news/what_s_new/tidy_town.

To schedule a pick up contact WM using the following procedure:

1. Call 1-800-964-8988
2. Do nothing when it asks for customer number
3. Enter zip code
4. Say your street address
5. Press 3 to speak to a customer service rep
6. Press 2 to schedule large item pick up
7. Press 2 for additional assistance
8. Be prepared to tell them the specific items that will be picked up

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- b. In January of each year the City mails a voucher to each resident that can be used once to drop off one car load or one pickup truck load of large items at the Johnson County Landfill near I-435 and Holliday Drive. If you have questions about what you can and cannot take to the landfill, call (913) 631-8181 or send an e-mail to jcl@wm.com.

10. How can I recycle glass?

While you cannot place glass in your WM/Deffenbaugh recycling container, you can recycle your glass food and/or beverage containers of any color (including mason jars) in the Ripple Glass recycling bins located around Shawnee. There is no need to sort the glass by color and labels do not need to be removed. The Ripple Glass bins closest to Red Oak Hills are located at Central Bank of the Midwest, 15100 W. 67th St. and at Price Chopper, 22210 W 66th Street.

11. How can I dispose of household hazardous waste?

There are two locations to take Hazardous Materials in Johnson County:

- a. Johnson County Household Hazardous Waste Facility at College Boulevard and Mastin Street (913) 715-6907
<https://www.jocogov.org/department/environment/hazardous-materials>, and
- b. Olathe Household Hazardous Waste at 1420 S. Robinson Drive (913) 971-9311
<https://www.olatheks.gov/government/utilities/recycling/household-hazardous-waste>

The two locations have different hours and requirements for appointments. Visit their websites or call to find out more details about appointments and what items are accepted.

For additional information you can visit the following City of Shawnee webpage:

https://www.cityofshawnee.org/residents/trash_collection_recycling_and_yard_waste